# Social Service Organization Visits to Playeum



### Where is the Children's Centre for Creativity?

The Children's Centre for Creativity is located at Block 47 Malan Road, Gillman Barracks, #01-21 to #01-23, Singapore 109444.

### When is the Centre opened for booking?

Tuesdays to Fridays: 9:30am - 6:00pm Saturdays to Sundays: 10:00am - 6:00pm

### What qualifies my organisation for Play-It-Forward (PIF) subsidy?

If you are a registered charity or a for-profit social enterprise, we will be able offer free admissions provided we have funds in our PIF piggy. If you are a for-profit social enterprise, we will just require additionally, a formal letter from your organisation, signed and stamped, detailing the following:

- Background of your organisation
- Profile of the children
- Testimony that all the children's families are on Financial Assistance Schemes or are on the Developmental Disability Registry
- List of names of children

### Is there a cap on the number of children subsidised per PIF visit?

We will advise accordingly depending on how much we have in our PIF fund and how packed our centre will be with other group bookings on the date of your visit. However, there is a cap of 30 children for PIF visits.

## Is there a cap on the number of times an organisation can receive Play-It-Forward subsidy per exhibition?

An organisation can be a recipient of PIF-funded admissions for a maximum of 3 times per year. However, priority will be given to first-time recipient organisations and organisations with a different batch of children beneficiaries.

### Are workshops subsidised by the PIF fund?

No, workshops are not subsided by the PIF fund.

### Is there a minimum number of children required per organisation?

No, there isn't a minimum number.

### Can the big bus go to the entrance of Playeum?

Yes, the bus can stop right outside our centre. There is a sheltered walkway from the bus drop-off point to the Centre.

#### Is the Centre indoors?

Yes, all activities are indoors.

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Will I be able to do a site visit prior to the visit and are there any charges for that?

Yes, you will be able to do a site visit at no charge. If you wish to come down for a site visit, please be sure to arrange an appointment by emailing groupbookings@playeum.com.

### What can I expect during the visit?

Upon arrival, children will be given an introduction to the space by our playmaker. The adults will also be taken for a separate briefing while the children are being introduced to the space. Children are encouraged to move freely and explore the space on their own during the visit.

### What do the children need to bring for their visit?

We recommend that children just bring their water bottles, snack and their name tags. This current hands-on exhibition 'I-Opener' is a no-shoes exhibition. Children are encouraged to wear socks.

### Is there a place for children to have their snacks?

Yes, there is a outside sheltered seating area for children to have their snack. Kindly inform a Playmaker about your arrangement.

### How long will the visit be?

We would recommend 1.5 - 2 hours for the visit.

### Are there facilitators in the space?

Yes, at Playeum, Children's Centre for Creativity, we have our dedicated team of Playmakers. Playmakers play a vital role of assisting, guiding and igniting children in their creative process during your visit. Playmakers will be stationed at each space where the children will be exploring.

### What are the additional creative workshops available for booking?

For additional \$8.00 per child, groups can book creative workshops for groups. You can find out more about our creative workshops on our website.

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### Are there any terms and conditions that we should be aware of?

- Ticket prices are applicable to all registered organisations of 10 or more children.
- Our space allows for maximum of 70 children per visit, and accompanying adults.
- We encourage each visit to be kept between 1.5 to 2 hours.
- Please note that if your group size is less than our full capacity, there may be families and other schools or groups visiting the centre at the same time.
- Photographs may be taken during your school visit for internal documentation and will not be posted on any of our marketing materials unless we seek permission from you.
- In the event your school arrives late, extra time for your visit may be granted on a case by case basis.
- In the event your school arrives late and you have opted for a workshop for your group, the schedule will be decided by Playeum. We will try our very best to ensure that all children will be able to experience the workshop.

### What is your cancellation policy?

- Cancellations made at least 14 days from date of visit in advance will result in no penalty charges.
- Cancellations made within 14 days from date of visit will result in penalty charge of 50% amount stated in the quotation sent to you.
- No show on the day of intended visit: If we have not heard from you that the booking has been cancelled, there will be a penalty charge of 100% amount stated in the quotation sent to you.

If you have more questions for us, feel free to write to us at groupbookings@playeum.com or call us at 6262 0750.