

# Frequently Asked Questions

## What is included in each Spin Art set?

- 10 Ready-to-go + Reusable Spin Art kits
- 30 Pipettes
- 3 Bottles of Water-based paint
- 20 Batteries
- 50 pcs of Paper Discs
- Spin Art Manual with Classroom Ideas, Tips & Tricks

## When using the Spin Art kits, it will be handy to have these items:

Blutack, Cleaning Cloth, Water (for paint dilution), Newspapers, Child-safe Markets (optional), String & Pegs (optional).

## How much does each Spin Art set cost?

Each Spin Art set (containing the items above) costs \$330 nett.

## Does the price include GST?

No, we are a non-GST registered company.

## What is the lifespan of each Spin Art kit?

With proper care, maintenance and a fresh change of batteries, all Spin Art kits are reusable and evergreen!

## Do I have to assemble each Spin Art kit by myself?

No, all 10 Spin Art kits in the set have been pre-assembled. Just load batteries & go!

## How many children can use each kit at any point in time?

Depending on your lesson plan, each Spin Art kit can be explored by up to five children at a time.

## Will I be able to purchase less than 10 Spin Art kits?

Sale of the Spin Art kits only comes in a set of 10.



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## What are the payment modes that you accept?

You can make payment by bank transfer, cheque or via cash/nets/master/visa directly at Playeum's Centre.

## Can I pay by a 30-day credit term?

We do not accept 30-day credit terms for this pre-ordered product.

## Does the cost of \$330 include delivery service?

Yes, the Spin Art kits will be delivered directly to your school.

## When will I receive my confirmed order?

We will deliver the Spin Art set two weeks after pre-order closes.

Current closing date: 31 March 2020

## Can I get a refund once I have submitted my order?

No refunds will be granted once order has been made and endorsed by your organisation.

## How long do the batteries last?

The battery life varies and depends on how frequent the kits are being operated and maintained.

## Is there warranty included?

Yes, there is a support period of 6-months from the date of delivery for the set of 10 Spin Art kits.

The support covers the damage of electronic parts such as:

- Battery compartment
- Motor
- Switch
- Wires

The support of the set does not cover:

- Replacement of lost pipettes
- Wear & tear of the Spin Art container
- Cloth tape
- Batteries
- Misuse of product other than the intended purpose

